

Standing up for Surrey

A summary of Surrey's Partnership Plan 2010 - 2020

Surrey is special

Welcome to the Surrey Strategic Partnership's plan. It shows how we will work together, and is based upon what local people have told us is important. In it we also describe how we think Surrey should respond to the significant changes happening in the world.

A combination of five things makes people want to live and do business here. Surrey has attractive countryside, towns and villages. It has great schools. It has a dynamic economy. It is one of the safest counties in the UK and people in Surrey live longer, healthier lives than those in many other parts of the country.

However, Surrey's very success brings its own issues: high house prices, congestion, pressure to develop green spaces, and high levels of consumption, waste and pollution. Our major responsibility is to preserve the things that make Surrey special and safeguard them in an uncertain future.

Not all Surrey citizens share the quality of life enjoyed by the large majority. We have pockets of deprivation in our towns and villages. The more rural parts of Surrey are idyllic for many, but can have difficulties of accessibility and fewer services. Higher living costs can also isolate people and compound the challenges facing more vulnerable people. The viability of some rural communities is threatened as young people move away to find work and homes.

As Chairman of the Surrey Strategic Partnership, I am determined to find better ways to engage and listen to residents and develop services to meet the needs of local people. I am committed to enhancing and enriching Surrey for the future enjoyment of its residents and to enabling more people in Surrey to share the qualities and opportunities the county has to offer. We will seek



ways of helping individuals and communities to help themselves and to support vulnerable people to live independently in the community.

We are approaching a once in a lifetime opportunity when London plays host to the 2012 Olympic Games and Paralympic Games and the Partnership is keen to ensure we take full advantage of the unique possibilities this presents.

The Games are centred on sport and of course we should strive to involve people of all ages to share the enthusiasm of the Games and to make healthy and positive lifestyle changes, encouraging them to participate and enjoy a wide range of sporting activities.

However, there are other far reaching economic benefits which can be shared by the people of Surrey. For example, an estimated £1 billion of revenue will be generated across the South East by the Games. We feel it is essential that Surrey businesses are provided

with every possible chance to maximise their share of that revenue.

By taking a positive and proactive stance, I am confident that the Partnership can ensure the Games provide a lasting legacy of benefits for the people of Surrey.

We hope you will join with us in helping to make Surrey an even better place. Please do contact me if you wish to tell us how we're doing or to share a good idea at strategic.partnership@surreycc.gov.uk.



Dr Andrew Povey
Chairman of Surrey Strategic
Partnership
Leader, Surrey County Council

The partnership brings together representatives from Surrey County Council, the district and borough councils, Surrey Police, NHS Surrey, representatives from local business groups and the voluntary, community and faith sectors.

This document, and the full Partnership Plan, are available from www.surreycc.gov.uk/communityplanning

If you would like more information on the Surrey Strategic Partnership, to comment on the partnership plan, to know how you can get involved or contribute to some of the work described in this document, please contact us:
Tel: 020 8541 7406
Email: strategic.partnership@surreycc.gov.uk

If you would like this document in large print, on tape or in another language please contact us on:
Tel: 03456 009 009
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Minicom: 020 8541 8914
Email: contact.centre@surreycc.gov.uk

Surrey's five main challenges

Concerted action from our residents and our partners to tackle Surrey's five main challenges will help the county remain one of the most attractive places in England.

1 Climate change - a global problem with local implications

The challenge of climate change means that urgent action must be taken to reduce our impact on Surrey's special environment. In 2010 and beyond we aim to reduce personal carbon emissions to among the lowest levels in the UK. Actions must be focused on achieving savings and efficiencies in the cost of doing business or the delivery of services.

2 Sustainable Surrey - stimulating the debate

Too many people? Not enough homes? Inadequate infrastructure? These are all questions that need to be debated by Surrey's communities.

There is a balance to be struck between provision of housing and infrastructure, stimulating economic growth and the use of the county's resources (especially natural ones).

As well as leading a debate locally, our partnership will speak for Surrey regionally and nationally.

Surrey should achieve the highest level of recycling in the country and generally reduce the amount of waste produced. As a partnership, our spending power should be used to encourage partners and suppliers to be more sustainable.

3 The internet - a better connected Surrey

Improved internet connectivity is vital if Surrey is to remain globally competitive and economically vibrant.

We will work to secure a broadband network for Surrey that is amongst the fastest in Europe and will provide access to more residents and businesses across the county.

The development of a single customer account for Surrey residents will ease interaction with different organisations and services. We will back this up with the development of new social media applications.

4 Public finances - reduced spending

Unprecedented amounts of public money have been spent to reduce the impact of the recession and the next decade will see a significant squeeze on public spending.

Meanwhile, the demand for public services in Surrey will increase.

As a partnership we have a responsibility to reduce the cost of what we do and get the best value for the money we spend.

We will reduce overheads by sharing buildings, administration and the purchase of goods and services.

We will strive to understand the needs of people using public services and ensure the voices of the most vulnerable users of public services are being heard.

We also want to understand who is best placed to deliver public services. For example, can outside agencies provide services more effectively? Can voluntary, community and faith groups be more involved?

5 Changing political landscape - local decision making involving Surrey residents

2010 will see a new government and no matter what party leads it, we will see changes in local government and the way public services are delivered.

We will take the lead in shaping these changes. We feel that decisions that affect Surrey should be taken here rather than by regional or national agencies. We will lobby the Government to cut red tape and unnecessary quangos.

We will support Surrey residents' desire for more influence over their services. This could include local public service boards to oversee the effective use of resources.



The Surrey Strategic Partnership

We come together to coordinate our activities to improve the quality of life for those who live in Surrey. Our aim is to reflect the priorities and aspirations of Surrey residents and get better value for money by working together.

Ten things we can achieve by working together

As a partnership we have agreed on 10 areas where we believe we can work together to make a difference to the lives of people in Surrey.

Improve education, health and employment opportunities for children and young people

Despite the generally high standard of schools within Surrey, a minority of children do not do as well as they could. In later life this can affect the employment opportunities and indeed the health of this group.

We will work to identify and support disadvantaged and vulnerable children and young people.

Safety and stability for Surrey's most vulnerable children and young people

We know that the safety of children and young people is a priority for the residents of Surrey. As a partnership we will ensure that schools, social workers, the police, health and housing authorities work more closely to identify and help children at risk as early as possible.

Reduce inequality in personal health across Surrey

The people of Surrey are generally very healthy; however life expectancy is around six years less in the more deprived areas of the county. We aim to improve the health and well being of the

individuals who live within these areas. We will help to reduce the instances of smoking, alcohol and obesity related illness.

Greater support for vulnerable people to live independently and choose their health and care arrangements

Vulnerable people who rely on health and social care services have told us that they would prefer to remain in their own home to receive these services.

We want to make sure that people have more say in their care arrangements so we are introducing a system of Self-Directed Support – giving people their own budget to pay for the type of care they want.

Provide the basis for a globally competitive and sustainable Surrey economy

We need to act on the shortage of young skilled workers pursuing careers in the county by providing affordable housing for them to live in.

Our partnership needs to help local business to grow and create jobs. We need to encourage them to reduce their environmental impact through innovation and increased productivity.

A more inclusive Surrey economy

Some groups of Surrey residents miss out on the job opportunities available to most people in the county. Those in rural or less well-off areas and those looking for part-time work face many barriers to finding the job they need.

We will work to improve access to education or training and encourage businesses to recruit more flexibly. We will also invest in transport.

Sustainable Surrey lifestyles

We aim to reduce the average Surrey resident's carbon emissions by 10 per cent over the next three years and will continue our campaign to persuade Surrey people to reduce the amount of waste they produce. We will support alternatives to the car where possible.

Housing and commercial developments that deliver social, environmental and economic benefits

As a partnership we will encourage high quality, well planned housing that is affordable for the people that are important to our local economy.

Housing and commercial developments should benefit all members of the community and should not have a detrimental effect on Surrey's environment.

Increase public confidence in the ability of Surrey's public services to keep people safe

Despite having a very low crime rate, we know that the residents of Surrey are concerned about being victims of burglary, violent crime, car crime and anti-social behaviour. As a partnership we will work with the community to show that we can keep Surrey safe and act quickly to help the victims of crime.

Wider community involvement in making Surrey a better place for all

We will work with communities to encourage a wider group of people to get involved in local decision making and improving Surrey life. We want to make cultural, sporting and voluntary activities more widely available to all residents.



Surrey in 2020

Sustaining success – The quality of life for local people continues to improve. The things that are special about Surrey, especially our environment, are being protected and enhanced. The economy of Surrey is internationally competitive and is growing robustly. Residents live prosperous, healthy lives, taking advantage of the leisure opportunities and open spaces throughout the county. Surrey's children and young people receive an excellent education and have the opportunity to fulfill their potential within the county.

Sharing success – All Surrey residents are part of the county's continuing success. We are better at preventing problems. When things do go wrong or inequalities exist, we intervene early and offer support to those who most need it.

Promoting independence – The needs of communities and individuals are better met because they have more choice and control over the support they receive. In return they face more responsibility for themselves and their communities.

Surrey residents make the difference

Many people taking small, realistic steps to do things differently have a better chance of achieving substantial and lasting improvements to the quality of life in Surrey than a few people adopting radical lifestyles.

People generally know what is best for themselves and their families. Many Surrey people already take personal responsibility to improve their lives, their neighbourhood and the environment generally, with often impressive results.

Being active, staying healthy

Apart from eating and drinking sensibly and giving up smoking, staying active is a proven way of maintaining physical and mental health. Surrey people enjoy access to 15,000 acres of beautiful countryside, with thousands either making their own family outings or participating in the organised programme of walks and events on offer.

All 11 Surrey boroughs and districts have leisure centres and activities for all ages, while sports clubs cater for most interests. Cycling is also becoming more attractive to parents and children, with more cycle routes, training in schools and events.

Saving money and protecting the environment

Surrey residents and businesses have done so well at reducing and recycling waste that plans for incinerators are no longer required. The county and borough and district councils are working together to eliminate waste being buried in landfill sites in three years, saving residents £3.5 million a year in landfill tax. This involves reducing waste and boosting recycling from 47% to 70%, as well as adopting alternative technologies.

Car use remains high in Surrey, but there is growing awareness of more sustainable choices in the way we travel (walking, cycling and public transport). Low energy light bulbs and modern boilers, washing machines, dishwashers and other appliances give householders and businesses the chance to reduce energy and water use to help tackle rising bills.

Staying safe and tackling anti-social behaviour

We live in a very safe county, but clearly we are all responsible for our own and our family's safety. This can range from making our homes secure to reporting anti-social behaviour. The

old and the young are particularly vulnerable on our busy roads (although the casualty rate is falling), which highlights the importance of safe driving and road safety education. The RoadSense initiative with Mercedes-Benz, which teaches 14-18-year-olds road skills, is an excellent example. The joint police and county council Drive SMART campaign, launched in response to residents' concerns about anti-social driving, is also proving popular across Surrey. It aims to combat speeding, tailgating, nuisance parking and dangerous behaviour, such as talking on handheld mobiles while driving.

More than 300 businesses play a role in protecting the Surrey consumer, for example by signing up to the county's Buy With Confidence scheme. This helps protect householders from rogue tradesmen. County trading standards officers and police operate rapid action teams to respond to tip-offs about vulnerable residents at risk from doorstep conmen. Surrey consumers in turn support the local economy by buying locally.

Community spirit and the voluntary sector

We all appreciate good neighbours, who watch out for one another and keep an eye on vulnerable residents who may need help. They make up Neighbourhood Watch schemes, school governing bodies and a wide range of other special interest groups that add to community life.

Ultimately what gives Surrey its great strength is what people do for each other. There is a strong tradition of volunteering in Surrey, from organising local environmental clean-ups to arranging activities for young people or delivering books to housebound people. There are also hundreds of voluntary organisations, such as faith, cultural and self-help groups that play a valuable role in enriching lives and making a difference to Surrey people.

Keeping up to date with progress and getting involved

We want you to know how well our partnership is performing. Progress updates on the highest priorities for Surrey are available at www.surreycc.gov.uk/communityplanning. Anyone is welcome to attend meetings of the Surrey Strategic Partnership. Details of future meetings are available on the website.

Your Local Strategic Partnership (LSP)
Surrey's 11 district and borough councils each have community strategies. LSP Partners from a range of public sector, voluntary, community and faith groups, as well as private organisations work together to deliver better services for local communities. Your local district or borough council's website has further details.

Talk to your councillor

Your county councillor or district or borough councillor will be happy to talk to you about the Surrey Strategic Partnership or your Local Strategic Partnership. Contact details for all county councillors can be found at www.surreycc.gov.uk/aboutyourcouncil.

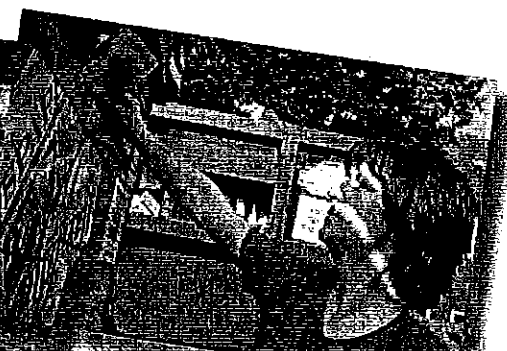
Your feedback

We welcome your comments on the work of the Surrey Strategic Partnership.

Speak to the partnership support team:

Tel: 020 8541 9240
Email strategic.partnership@surreycc.gov.uk

Or you can write to:
**Surrey Strategic Partnership
Partnership Support Team
County Hall
Penrhyn Road
Kingston upon Thames
Surrey KT1 2DN**



Working together Making Surrey a Better Place



**Surrey Strategic Partnership
Local Area Agreement Schedule 2008-11 (2010 Refresh)**

Priority	Performance Indicator (From National Indicator Set)	Baseline	Target Y1	Target Y2	Target Y3	Lead Partners	Notes
CHILDREN & YOUNG PEOPLE							
SCS Priority A Improve the learning, health and employment outcomes for children and young people, particularly the vulnerable and disadvantaged	*NI 56 Obesity among primary school age children in Year 6	13.2%	13.7%	13.8%	13.8%*	Surrey Primary Care Trust Surrey County Council (inc schools & colleges) Surreys 11 D&B Councils Voluntary, Community & Faith Sectors	
SCS Priority B Improve safeguarding of Surrey's most vulnerable children and young people	*NI 65 Children becoming the subject of a Child Protection Plan for a second or subsequent time	17.9%	15.0%	14.5%	14.0%*	Surrey County Council	
SCS Priority A Improve the learning, health and employment outcomes for children and young people, particularly the vulnerable and disadvantaged	*NI 79 Achievement of a Level 2 qualification by the age of 19	77% (2007/08 financial Year)	79% (2008/9 financial year)	81% (2009/10 financial year)	82%* (2010/11 financial year)	Learning & Skills Council Surrey County Council (inc schools & colleges) Surreys 11 D&B Councils Voluntary, Community & Faith Sectors	
SCS Priority A Improve the learning, health and employment outcomes for children and young people, particularly the vulnerable and disadvantaged	*NI 111 First time entrants to the Youth Justice System aged 10-17	1360 FTE per 100,000 population aged 10-17	1230	1200	1180*	Surrey County Council Surrey Youth Justice Service Learning & Skills Council (inc schools & colleges) Surreys 11 D&B Councils Surrey Police Surrey Probation Service Voluntary, Community & Faith Sectors	
SCS Priority A Improve the learning, health and employment outcomes for children and young people, particularly the vulnerable and disadvantaged	*NI 112 Under 18 conception rate	8% (25.4) (2006 reduction on 1998 baseline 27.6)	24% reduction (21.0)	32% reduction (18.8)	40%* reduction (16.6)	Surrey Primary Care Trust Surrey County Council Learning & Skills Council (inc schools & colleges) Surreys 11 D&B Councils Voluntary, Community & Faith Sectors	Not eligible for reward
SCS Priority A Improve the learning, health and employment outcomes for children and young people, particularly the vulnerable and disadvantaged	*NI 117 16 to 18 year olds who are not in education, training or employment (NEET)	3.3%	3.4%	3.6%	3.2%*	Surrey County Council Learning & Skills Council (inc schools & colleges) Surreys 11 D&B Councils Voluntary, Community & Faith Sectors	
	11 DCSF Statutory Indicators*					Surrey County Council + partners	See through DCSF

Priority	Performance Indicator (From National Indicator Set)	Baseline	Target Y1	Target Y2	Target Y3	Lead Partners	Notes
HEALTH & WELL-BEING							
SCS Priority C Promote healthy lifestyles, particularly targeting groups and communities most at risk	*NI 39 Alcohol-harm related hospital admission rates	1,122 per 100,000 population	1,167	1,187	1,199*	Surrey Primary Care Trust Surrey County Council Surrey's 11 D&B Councils Surrey & Borders NHS Mental Health Trust Surrey NHS Acute Trusts Surrey Police	
SCS Priority C Promote healthy lifestyles, particularly targeting groups and communities most at risk	*NI 123 16+ current smoking rate prevalence	408 per 100,000 population	408	408	408*	Surrey Primary Care Trust Surrey County Council Surrey's 11 D&B Councils Surrey & Borders NHS Mental Health Trust Surrey NHS Acute Trusts	
SCS Priority D Support more vulnerable people to live in their own homes and to exercise greater choice and control over their health and support arrangements	NI 125 Achieving independence for older people through rehabilitation / intermedicate care	78.1%	N/A	79.0%	80.0%*	Surrey County Council Surrey Primary Care Trust Surrey NHS Acute Trusts	Not eligible for reward
SCS Priority D Support more vulnerable people to live in their own homes and to exercise greater choice and control over their health and support arrangements	*NI 130 Social Care clients receiving Self Directed Support (Direct Payments and Individual Budgets)	2.3% (2006/07)	-	-	30% *	Surrey County Council Surrey Primary Care Trust	
SCS Priority D Support more vulnerable people to live in their own homes and to exercise greater choice and control over their health and support arrangements	*NI 135 Carers receiving needs assessment or review and a specific carer's service, or advice and information	10.8%	14.0%	18.0%	22.0%*	Surrey County Council Surrey Primary Care Trust	
SCS Priority D Support more vulnerable people to live in their own homes and to exercise greater choice and control over their health and support arrangements	*NI 145 Adults with learning disability in settled accommodation	42.1%	N/A	45.0%	48.1%*	Surrey County Council Surrey Primary Care Trust Surrey's 11 D&B Councils Surrey & Borders NHS Mental Health Trust	Not eligible for reward

Priority	Performance Indicator (From National Indicator Set)	Baseline	Target Y1	Target Y2 (Designated)	Target Y3	Lead Partners	Notes
SAFER STRONGER COMMUNITIES							
SCS Priority J Encourage and facilitate active citizenship to strengthen communities	*NI 4 % of people who feel they can influence decisions in their locality	28.3%	N/A	29%	30.0 %*	Surrey County Council Surrey's 11 D&D Councils Surrey Police Surrey PCT	
SCS Priority J Encourage and facilitate active citizenship to strengthen communities	*NI 5 Overall/general satisfaction with local area	84.2%	N/A	N/A	85.0 %*	Surrey CC Surrey's 11 D&D Councils Surrey Police Surrey Primary Care Trust	
SCS Priority J Encourage and facilitate active citizenship to strengthen communities	*NI 7 Environment for a thriving third sector	15.1%	N/A	N/A	19.1%*	Surrey Infrastructure Consortium Surrey CC Surrey's 11 D&D Councils Surrey Police Surrey Primary Care Trust Surrey & Borders NHS Mental Health Trust	A measurable improvement calculated in accordance with published OTS guidance. This remains an estimate; the final target will be confirmed once the 2010 national survey of third sector organisations has reported.
SCS Priority I Improve public confidence in the ability of public services to keep Surrey safe, prepare for emergencies and reduce crime and anti-social behaviour	*NI 21 Dealing with local concerns about anti-social behaviour and crime by the local council and police.	29.1%	N/A	N/A	Baseline + SSI + 3.4%* (see notes)	Surrey Police Surrey County Council (Inc Surrey Fire & Rescue) Surrey's 11 D&B Councils Surrey Primary Care Trust Surrey Probation Service Voluntary, Community & Faith Sectors - Surrey Community Action Services (DAAT) CPS	The result of the 2008 Place Based Survey (29.1%) plus the minimum change required to demonstrate a statistically significant improvement (SSI) (calculated in accordance with the relevant departmental advice) plus a further 3.4 percentage points improvement in addition to this minimum. The final numerical value for the minimum statistically significant improvement for the 2010-11 target will be confirmed by the Home Office once data for the 2010 Place Survey are available.

Priority	Performance Indicator (From National Indicator Set)	Baseline	Target Y1	Target Y2	Target Y3	Lead Partners	Notes
			(Designated)				
SCS Priority 1 Improve public confidence in the ability of public services to keep Surrey safe, prepare for emergencies and reduce crime and anti-social behaviour	*NI 30 Re-offending rate of prolific and priority offenders	For 2008/09 (April 07 - March 08) = 570 For 2009/10 (Oct 07 - Sept 08) = 514 For 2010/11 (baseline year to be confirmed)	21% reduction in offences from 570 baseline (no more than 450 offences)	20% reduction in offences from 514 baseline (no more than 412 offences)	The target will be arrived at by applying the common ratio 1.16 to the performance ceiling % target identified after the cohort has been refreshed. GOSE / HO to confirm cohort and baseline by July 2010. *	Surrey Probation Service Surrey Police Surrey's 11 D&B Councils Surrey County Council Surrey Primary Care Trust Job Centre Plus Learning & Skills Council (DAAT) (Supporting People) (Surrey Criminal Justice Board: Prisons, Courts Service, CPS)	
SCS Priority 1 Improve public confidence in the ability of public services to keep Surrey safe, prepare for emergencies and reduce crime and anti-social behaviour	*NI 32 Repeat incidents of domestic violence	31%	N/A	N/A	No higher than 28%*	Surrey Probation Service Surrey Police Surrey's 11 D&B Councils Surrey County Council Surrey Primary Care Trust Voluntary, Community & Faith Sectors (Surrey Criminal Justice Board: Prisons, Courts Service, CPS)	
SCS Priority 1 Improve public confidence in the ability of public services to keep Surrey safe, prepare for emergencies and reduce crime and anti-social behaviour	*NI 36 Prevention against terrorist attack	9 sites in last 6 months financial year 2008/09	N/A	N/A	Down to 7 sites* in last 6 months financial year 2010/11	Surrey Police Surrey's 11 D&B Councils Surrey County Council	
SCS Priority 1 Encourage and facilitate active citizenship to strengthen communities	*NI 141 Number of vulnerable people achieving independent living	68.4%	69.0%	70.0%	71.0%*	Surrey County Council Surrey's 11 Districts and Boroughs Surrey Probation Service Surrey Primary Care Trust RSLs Independent Providers	

Priority	Performance Indicator (From National Indicator Set)	Baseline	Target Y1	Target Y2 (Designated)	Target Y3	Lead Partners	Notes
ECONOMIC DEVELOPMENT							
SCS Priority E Make Surrey's economy more inclusive	*NI 163 Working age population qualified to at least Level 2 or higher	76.5%	1 percentage point improvement over baseline (77.5%)	2 percentage point improvement over baseline (78.5%)	3 percentage point improvement over baseline (79.5%)*	Learning & Skills Council Job Centre Plus Surrey County Council Surrey's 11 Districts and Boroughs Surrey Police Surrey Primary Care Trust Business Link SEEDA Skills South East Surrey Chambers of Commerce Federation of Small Businesses Voluntary, Community & Faith Sectors - Surrey Community Action - Surrey Council for Voluntary Youth Services	
SCS Priority E Make Surrey's economy more inclusive	*NI 164 Working age population qualified to at least Level 3 or higher	58.3%	1 percentage point improvement over baseline (59.3 %)	2 percentage point improvement over baseline (60.3 %)	3 percentage point improvement over baseline (61.3%)*	Learning & Skills Council Job Centre Plus Surrey County Council Surrey's 11 Districts and Boroughs Surrey Police Surrey Primary Care Trust Business Link SEEDA Skills South East Surrey Chambers of Commerce Federation of Small Businesses Voluntary, Community & Faith Sectors - Surrey Community Action - Surrey Council for Voluntary Youth Services	
	Local Economic Development Targets**	Set Locally					Local targets set out separately below

Priority	Performance Indicator (From National Indicator Set)	Baseline	Target Yr1	Target Yr2	Target Yr3	Lead Partners	Notes
HOUSING, INFRASTRUCTURE & ENVIRONMENT							
SCS Priority H Create better, more sustainable developments that deliver more social environmental and economic benefits	*NI 154 – Net additional homes provided	0	2833	5666	8499 * (cumulative)	Surrey 11 D&B Councils Surrey County Council (Surrey Planning Officers Association)	
SCS Priority H Create better, more sustainable developments that deliver more social environmental and economic benefits	*NI 155 – Number of affordable homes delivered (gross)	0	750	1,550	2,375* (cumulative)	Surrey 11 D&B Councils Surrey County Council (Surrey Housing Officers Group)	
SCS Priority H Create better, more sustainable developments that deliver more social environmental and economic benefits	*NI 169 Non-principal roads where maintenance should be considered	15.0%	14.0%	13.5%	13.0%*	Surrey County Council	
SCS Priority G Help people in Surrey to achieve more sustainable lifestyles	*NI 186 Per capita reduction in CO2 emissions in the LA area	6.9 tonnes per capita	2.8% reduction on baseline (Indicative milestone LAs 0.5% national 2.3%)	5.6% reduction on baseline (Indicative milestone LAs 1.0% national 4.6%)	10%* reduction on baseline (LAs 3% national 7%)	Surrey 11 D&B Councils Surrey County Council (Surrey Climate Change Partnership)	
SCS Priority G Help people in Surrey to achieve more sustainable lifestyles	*NI 192 Household waste recycled and composted	35%	36%	38%	40%*	Surrey 11 D&B Councils Surrey County Council (Surrey Municipal Waste Group)	

UNDESIGNATED LAI INDICATORS							
Priority	Performance Indicator	Baseline	Target Yr 1	Target Yr 2	Target Yr 3	Lead Partner	Notes
Help the economically inactive back into work	*NI 152 Working age people on out of work benefits	36,433 customers claiming key out of works benefit (Aug 06 - May 2007 average = 5.5% of working age population)	Maintain baseline	182 reduction against baseline (0.025%)	182 reduction against baseline (0.025%)	Job Centre Plus Learning & Skills Council Surrey County Council (Inc Connexions) Surrey's 11 D&B Councils Surrey Police Surrey Primary Care Trust Surrey Probation Service Business Link Surrey Community Action	
Promoting and supporting business growth	Monitoring rates of business start ups as a measure of economic performance	1,100 (07/08)	1250	1400	tbc	Business Link	Targets to be agreed with SERCO, new provider of the Business Link contract from 1/4/10
Promoting and supporting business growth	<u>Tasking Framework 3</u> Monitoring business survival rates at 12 and 24 months as a measure of economic performance	170 (07/08) 15 (07/08)	205 18	225 20	tbc	Business Link	Targets to be agreed with SERCO, new provider of the Business Link contract from 1/4/10
Promoting and supporting business growth	<u>Tasking Framework 4</u> Increasing the number of businesses supported	2150 (07/08)	3150	3300	tbc	Business Link	Targets to be agreed with SERCO, new provider of the Business Link contract from 1/4/10
Promoting and supporting business growth	Monitoring the GVA growth of businesses intensively assisted	10% (07/08)	10% GVA increase on baseline	10% GVA increase on baseline	tbc	Business Link	Targets to be agreed with SERCO, new provider of the Business Link contract from 1/4/10
Promoting and supporting economic growth	Monitor Gross Value Added (GVA) per capita as a measure of economic wellbeing	Baseline to be set during year 3	-	-	-	SEP through SEEDA Business Link	